

TERMS AND CONDITIONS

Benefits apply only for guest(s) with a reservation at a Vidanta Resort (hereafter the "Resort") through Resorts Condominiums Internacional de México, S. de R.L. de C.V. (hereafter the "Exchange Company"), authorized Resort exchange company. Benefits are non-transferrable, non-cumulative with other benefits, promotions, discounts and/or certificates; none of the benefits shall be redeemable for cash or other goods. All matters related to the subject matter of this services shall be governed by the applicable Mexican laws in Mexico's territory, in the courts of Guadalajara, Jalisco, México; shall have exclusive jurisdiction over, and shall be the exclusive venue for all matter related hereto.

1. ONE WAY TRIP LAND TRANSPORTATION SERVICE FROM THE AIRPORT – TO THE RESORT FOR THE GUEST(S) WITH AN INTERNATIONAL FLIGHT ARRIVAL¹:

Applies for guests staying at The Resort through the Exchange Company, traveling from a country outside to the Mexican Republic that comply with the following terms and conditions:

- Guest must present the international flight ticket used to travel from a country outside of the Mexican Republic, which must be under his/her name and coincides with the check-in date at the Resort.
- Free one way trip from the Airport – to the Resort applies for the Guest and their companions that will stay at Guest's unit.
- The one way trip land transportation service is available by entering into the following website: "<https://shuttleservices.vidanta.com/>". Where guests must login to make a reservation. The guest accepts and understands the following terms and conditions:
 - Register complete personal data of the guest and their companions in the system.
 - Register complete data regarding the flight itinerary in the system.
 - Land transportation reservation must be booked 48 (forty-eight) hours prior to the flight departure schedule.
 - For those reservations in which there's an inconvenience during the scheduled arrival time, such as delayed flights, transportation service will be available up to 12 (twelve) hours after the scheduled pick up.

2. RESORT FEE CREDIT PROMOTION:

For a limited time, as a promotion and subject to change without notice, guest traveling with international flights, that present the international flight ticket used to travel from outside of México under his/her name, as well as coincide with the date of the check-in at the Resort, will receive a fixed amount of "Resort Credit" that will apply as specified below. The Resort Credit will be applied during check out at the front desk to the total bill. The Resort Credit may be used towards expenses accepted in the Resort Restaurants, Spa and Golf. Resort Credit will not apply to restaurants operated by third parties. Resort Credit, may not be redeemed for cash, transferred to a different account or reimbursed. Transferring any remainder does not apply. Resort Credit must be applied during the corresponding reservation and may not be applied in additional or future reservations.

For Nuevo Vallarta and Los Cabos:

The mandatory resort fee per hotel unit (HU), per stay is \$250.00 U.S. dollars, this fee includes a Resort Credit promotion of \$100.00 U.S. dollars.

The mandatory resort fee per one bedroom unit (1B), per stay is \$600.00 U.S. dollars, this fee includes a Resort Credit promotion of \$200.00 U.S. dollars.

The mandatory resort fee per two bedroom or any larger unit (2B), per stay is \$950.00 U.S. dollars, this fee includes a Resort Credit promotion of \$250.00 U.S. dollars.

For Riviera Maya and Puerto Vallarta:

The mandatory resort fee per hotel unit (HU), per stay is \$200.00 U.S. dollars, this fee includes a Resort Credit promotion of \$100.00 U.S. dollars.

The mandatory resort fee per one bedroom unit (1B), per stay is \$450.00 U.S. dollars, this fee includes a Resort Credit promotion of \$200.00 U.S. dollars.

The mandatory resort fee per two bedroom or any larger unit (2B), per stay is \$700.00 U.S. dollars, this fee includes a Resort Credit promotion of \$250.00 U.S. dollars.

For Puerto Peñasco, Acapulco and Mazatlán:

The mandatory resort fee per hotel unit (HU), per stay is \$150.00 U.S. dollars, this fee includes a Resort Credit promotion of \$50.00 U.S. dollars.

The mandatory resort fee per one bedroom unit (1B), per stay is \$350.00 U.S. dollars, this fee includes a Resort Credit promotion of \$100.00 U.S. dollars.

The mandatory resort fee per two bedroom or any larger unit (2B), per stay is \$550.00 U.S. dollars, this fee includes a Resort Credit promotion of \$200.00 U.S. dollars.

¹Quantities are established in US dollars currency. Amount may be paid in Mexican pesos according to the exchange rate published by Banco Nacional de México at the Diario Oficial de la Federación, in the date when the resort fee exchange will be charged.

3. WELCOME COCKTAIL:

One courtesy cocktail / beverage per person while being registered at the Resort. Non-alcoholic beverages will be available for minors.

4. GYM ACCESS:

The primary guest and their companion(s) (registered at the unit) may have access to the Gym facilities located at the Resort. Gym facilities vary upon the different Resort brands.

5. HOUSEKEEPING SERVICES:

Daily basic room housekeeping service during the stay.

6. INTERNAL RESORT TRANSPORTATION²:

The Internal transportation at the Resort consists in established short and scheduled routes among the different areas at the Resort in special transportation vehicles.

7. VIDANTA GOLF COURSE TRANSPORTATION³:

The transportation service to the Vidanta Golf Course consists in round trip from the Resort to the Vidanta Golf Course and back from Vidanta Golf Course to the Resort through pre-established and scheduled routes.

8. WI-FI SERVICE⁴:

Free Basic Wi-Fi service available at the room, with a maximum of 3 electronic devices such as Smartphones, tablets, personal computers, etc.

9. ACCESS TO EXCLUSIVE WORLD-CLASS ENTERTAINMENT EXPERIENCES⁵:

Guest will receive access to Santuario, an indoor-outdoor entertainment pavilion which offers a nightly lineup of acts.

10. ADDITIONAL SERVICES:

The following additional services will be available for the Guest:

- Daily local newspaper at the room⁶.
 - Free local and unlimited phone calls (excluding mobile phones or 800 numbers).
 - Free Valet Parking service⁷.
 - Room safety box.
 - Free access to beautiful tennis courts⁸.
 - Spa services 10% discount⁹.
 - 2x1 Relaxing Massage at Spa¹⁰.
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1. Service only available at Los Cabos, Baja California Sur; Puerto Vallarta, Jalisco; Nuevo Vallarta, Nayarit and Riviera Maya, Quintana Roo Resorts.
 2. Service only available at Acapulco, Guerrero; Nuevo Vallarta, Nayarit and Riviera Maya, Quintana Roo Resorts.
 3. Service only available at Los Cabos, Baja California Sur Resort.
 4. Service only available at Acapulco, Guerrero; Puerto Peñasco, Sonora; Los Cabos, Baja California Sur; Puerto Vallarta, Jalisco; Nuevo Vallarta, Nayarit and Riviera Maya, Quintana Roo Resorts.
 5. Service available at Nuevo Vallarta, Nayarit Resort Resort.
 6. Service only available at Acapulco, Guerrero; Puerto Peñasco, Sonora; Puerto Vallarta, Jalisco; Nuevo Vallarta, Nayarit and Riviera Maya, Quintana Roo Resorts.
 7. Service only available at Los Cabos, Baja California Sur and Puerto Peñasco, Sonora Resorts.
 8. Service only available at Los Cabos, Baja California Sur Resort.
 9. Service only available at Acapulco, Guerrero and Puerto Peñasco, Sonora Resorts.
 10. Service only available at Mazatlán, Sinaloa Resort.

All names and trademarks mentioned herein are considered intellectual property, and are protected by applicable laws and legal authorities. Land Transportation and Tour agency services, are provided through a third party provider outside Vidanta, who are and would be responsible of providing such service, under their own terms and conditions; or any of the additional service(s) they may offer directly to The Guest and are not covered through the above terms and conditions. Any matter related to the provision of the services provided directly by Vidanta, its affiliates and/or subsidiaries will be governed by applicable Mexican laws and the courts of Guadalajara, Jalisco México, will have exclusive jurisdiction.